

# Australia Commercial Overview





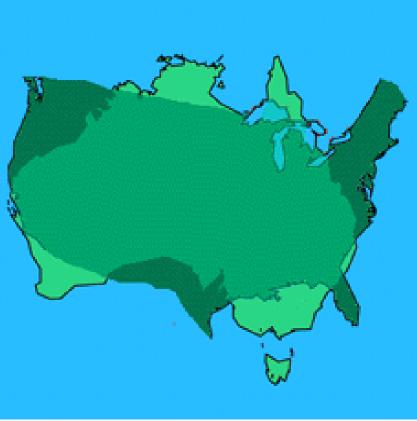
#### Introduction – USCS Australia & NZ





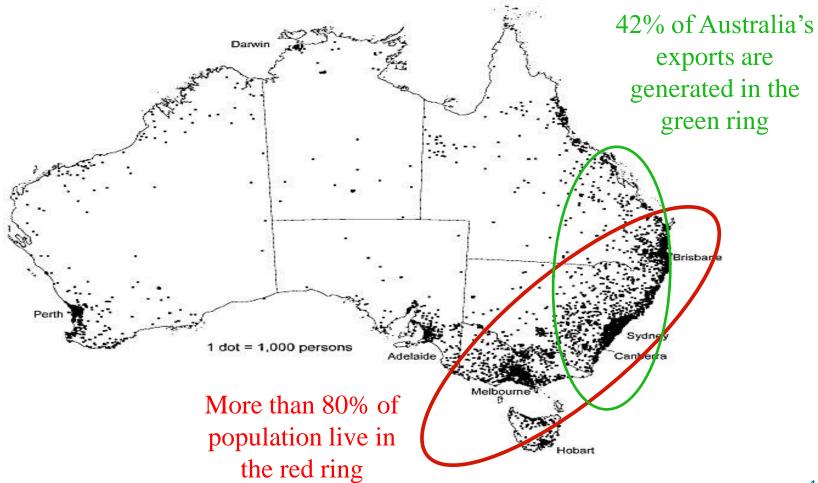
#### **Geographical Size**







#### Population





# Australian Market

<b>Common Objections</b>	The Flip Side
It's a small market.	<ul> <li>Our 17<sup>th</sup> largest export market.</li> <li>Australia can make an excellent regional base.</li> <li>12<sup>th</sup> largest economy in the world</li> </ul>
It's very far away.	<ul> <li>Australians in general do not hesitate to travel to the States</li> <li>121 direct flights a week</li> </ul>
U.S. products are not price competitive.	<ul> <li>U.S. – Australia FTA.</li> <li>U.S. products are highly regarded due to quality and innovation.</li> <li>Good market innovative products &amp; SME's</li> </ul>



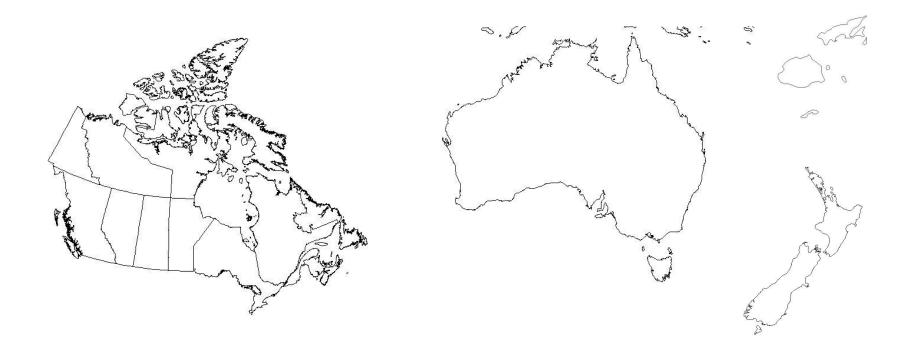
#### Australia: Basic Facts

- Population: 24.1 million
- GDP: US\$ 1.25 trillion
- GDP Growth rate 2016: 2.9% forecast
- Unemployment: 5.7%
- Inflation rate: 1.3%
- Exchange rate: US\$1.00 = A\$1.33





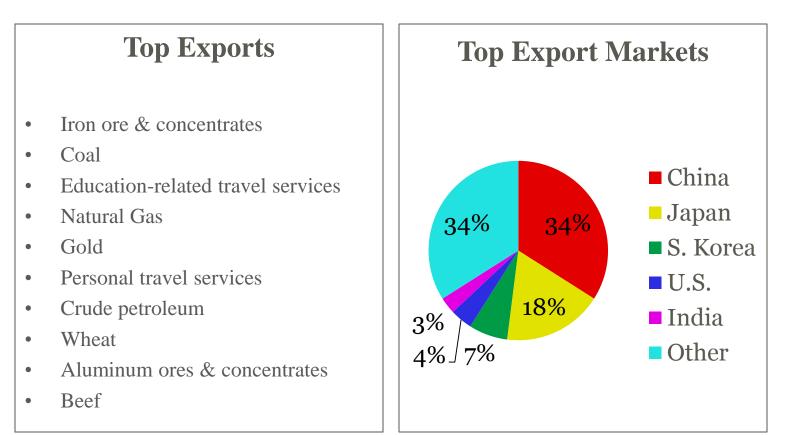
- Australia ranks just behind Canada as an economy 12<sup>th</sup> largest GDP in the world
- When combined with New Zealand and nearby Pacific Islands, it is a 2<sup>nd</sup> Canada – with a larger GDP and a larger population.





D

# Australia: Export Trade 2016





D

•

۰

٠

•

۲

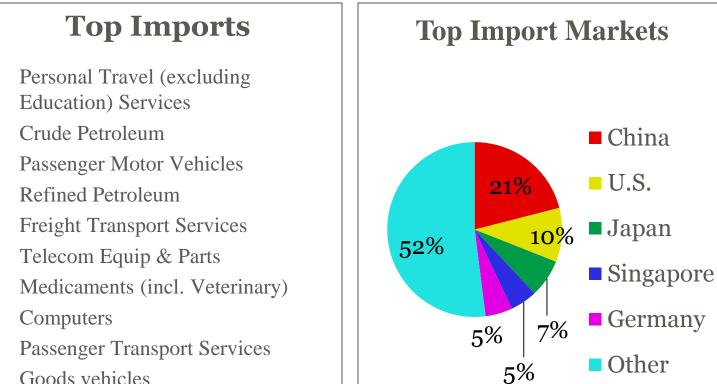
۰

۲

۲

۲

# Australia: Import Trade 2016



Goods vehicles •



### Trade between Australia and the U.S. 2016

- Australia's exports to the U.S.: US\$14.1 billion
- U.S. exports to Australia: US\$26.6 billion
- Australia is the 17<sup>th</sup> largest market for U.S. exports.
- US\$12.5 billion represents one of the United State's largest trade surpluses with any trading partner.
- Major Australian exports to the U.S. include beef, aircraft and parts, other types of meat and alcoholic beverages.
- Major U.S. exports to Australia include motor vehicles, measuring and analyzing instruments, telecommunication equipment and pharmaceuticals.



- Australia is the 12<sup>th</sup> largest source of FDI in the US.
- In 2015 Australia invested US\$44 billion in the US.
- In 2015 the US invested US\$170 billion in Australia.
- Top Industry Sectors of Australian FDI projects in the United States
  - 1. Software & IT Services
  - 2. Business Services
  - 3. Real Estate
  - 4. Financial Services
  - 5. Communications
  - 6. Coal, oil , and gas
- \*FY2016 Statistics will be released in May



SFI ECTUSA



# Largest Australian-Owned Companies operating in the U.S. include:

- Westpac Banking Corporation (banking)
- Telstra Corporation Limited (telecom)
- QBE Insurance Group (insurance)
- Qantas Airways (airlines)
- Macquarie Group Limited (investment banking)
- Lend Lease Corporation Limited (infrastructure)
- Commonwealth Bank of Australia (banking)
- BHP Billiton Limited (oil & gas)
- ANZ Banking Group (banking)
- Pratt Industries (packaging)



#### Australia: Business Environment

*"If you want to go to a fast-growth economy where people speak English and are nice, go to Australia." – Jeffrey R. Immelt, GE Chairman and CEO* 

- ✓ Stable political environment and FTA in place
- $\checkmark$  U.S. company/brand names are commonplace and highly regarded
- ✓ Global orientation and commitment to open trade and establishing an attractive investment environment.
- ✓ IPR regimes in place
- ✓ Highly educated and skilled workforce
- $\checkmark$  High standard of living and disposable income



# Australia – U.S. Free Trade Agreement

- Entered into force in 2005.
- □ Tariff Reduction (99% eliminated).
- □ All trade in goods free of duty by 2015.
- □ Opens all Australian state & federal govt. procurement.
- □ Importer must claim preferential treatment.
- □ No Certificates required but Rules of Origin apply.
- □ Increased threshold of screening for U.S. FDI in Australia.
- □ Bilateral trade in goods and services has increased by 59% since 2005.
- □ Australian FDI in the U.S. rose by more than 20% and is the U.S.'s 12<sup>th</sup> largest investor.



# **Business Culture**

- □ Importers are very cautious about changing suppliers.
- Avoid excessive bargaining. Offer your best price early.
- Direct, practical, and informal negotiating style.
- Avoid The Tall Poppy Syndrome. Stay humble.
- Generally it takes about 6-12 months for an American company to reach a deal, if there is interest from local partners.
- □ Forget MadMax and Crocodile Dundee



# Market Insights

- Distributors struggle against online retailers so work out your wholesale discount/margins.
- □ Cost of doing business in Australia is relatively high.
- □ Scale expectations to market size.
- One rep or distributor may be able to cover the whole market.
- □ It's a relatively small market and people talk. Be discreet about looking for an alternative representative if your existing rep is not aware of your search.
- Never forget that, though very similar to the United States in many ways, Australia is a different country.
- U.S. firms need to understand that Australia is a competitive market for many products and they need to invest time and money in marketing their products if they are to succeed.



# Issues

- Highly regulated market, need to ensure that the company meets Australian standards and other regulatory requirements.
- Sometimes there are relatively few distributors making it more challenging to find a suitable partner with the right capabilities.
- Freight costs can add greatly to the cost of a exported products and make it difficult to compete on price.
- Different "wiring rules" for electrical products.
- Chemicals need to be certified under the National Industrial Chemical Notification Scheme (NICNAS)
- Therapeutic products need Therapeutic Goods Administration (TGA) approval
- Wood packaging and used equipment must be treated/fumigated
- Plant and animal products need to be approved by the Australian Quarantine & Inspection Service



#### Services

A 

- **Business Counseling**  $\Box$
- International Partner Search (IPS)
- Gold Key Matching Service (GKS)
- Single Company Promotion (SCP)
- **Business Facilitation Service (BFS)**
- International Company Profile (ICP)
- **Trade Missions**
- Trade Show support
- SelectUSA



# Leading Sectors for U.S. Exports

- Education
- Travel and Tourism
- <u>ICT</u>
- Medical Equipment
- <u>Aircraft and Parts</u>

**Automotive Parts** 

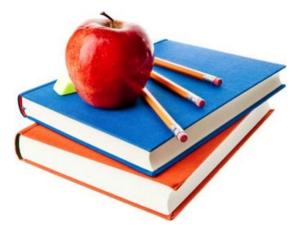
•

- <u>Agricultural Equipment</u>
- <u>Mining Equipment</u>
- Oil and Gas Equipment
- <u>Renewable Energy</u>



# Education

- 4,752 Australian students in US. academic year.
- $\Box$  20% in the last 5 years.
- □ 46% U-Grad; 24% Grad
- Many Asian students who attended Australian high schools have an interest in university study in the US.
- □ Sports scholarship opportunities are popular.
- Popular undergraduate courses: Liberal Arts and Sciences, Business, International Relations, Film, & Music.





# Travel and Tourism

- □ Australians are traveling to and spending in the U.S. in record numbers.
- 1.5 million Australian visitors to the US in 2015.
- □ Spent \$8.5 billion.
- 8th-largest market for visitor spending.
- 10th-largest market for international visitors.
- Australians stay 22 days longer than other international travelers.





#### Information & Communication Technology

- Mature, middle-class economy. U.S. brands are market leaders. Social is very large - More Facebook users per capita than anywhere else in the world.
- **General Government is significant** buyer of IT products and services.
- Key industries: finance, insurance, retail, transport, mining, telecommunications, and media.





# Medical Equipment

- Australia is the eighth largest export market for U.S. manufacturers of medical products.
- □ 80% of medical devices are imported.
- U.S. is the major supplier followed by Europe and Japan.
- Government-funded healthcare scheme.
- Healthcare market is mature, competitive, and sophisticated.
- Good prospects exist for new and innovative medical technologies.





# Aerospace

- ❑ U.S.-made aircraft comprise the majority of military, commercial ,and general aviation fleets (over 60% of 15,300 aircraft).
- Opportunities exist in:
  - MRO parts and components for aircraft maintenance, repair, and overhaul
  - Advanced avionics, display, communication, and control and navigational instruments
  - Defense sector
- □ One of the world's largest helicopter fleets in the world (2100+) and a fast-growing UAV market
- Largest business and general aviation fleets in the Asia Pacific
- Space industry- Adelaide to host International Astronautical Congress IAC 2017 in September-<u>www.iac2017.com</u>





# Defense

- Australian Defense Integrated Investment Program 2016- 2026 totaling AUD 195 billion (USD 150 billion)
  - Defense favors interoperability with the US- Australia is a top 5 customer of the US defense industry
  - Many US companies present in Australia- Boeing, Lockheed Martin, Raytheon, Northop Grumman, Rockwell Collins
  - Major projects summarized online in Ingenerated Investment Program -

http://www.defence.gov.au/WhitePaper/

Opportunities for weapons systems, cyber, helicopters, ISR, space, EW, shipbuilding, and much more



#### **Automotive Parts**

- Australia has the third highest vehicle ownership rate in the world.
- □ From 2017, Ford, GM and Toyota will cease manufacturing in local market.
- The U.S. is the leading source of aftermarket parts supply followed by Japan.
- Opportunities exist for aftermarket equipment, accessories, parts, and tools, especially in the racing and SUV markets.





# Agricultural Equipment

- □ 3<sup>rd</sup> largest export market for USmade equipment (2015).
- Export sales totaled US\$ 0.64
   billion, behind Canada US\$ 2.64
   billion and Mexico US\$ 0.92
   billion.
- Agricultural "Field Days" provide great promotional opportunities.





# Mining Equipment

D)

- Largest exporter of black coal, diamonds, iron ore, lead, rutile, zinc and zirconium; 2<sup>nd</sup> largest exporter of gold; and 3<sup>rd</sup> largest exporter of aluminum and bauxite.
- U.S. is a leading supplier of major capital equipment but domestic manufacturers are esp. competitive in some areas e.g. mining software
- Mining sector has slowed since late 2012 and now a strong focus on reducing costs
- Opportunities exist for U.S. suppliers of:
  - Maintenance products/services, esp. that lower operational costs
  - Automation technology trucks, drills, excavation equipment





# Oil & Gas Equipment

- Significant expansion of Australian industry over the last decade, there are now 14 LNG trains in operation (will increase to 21 by 2020)
- Global operators in Australia: Chevron, ConocoPhillips, Shell, INPEX. Major local players: Woodside, BHP-Billiton, SANTOS.
- ❑ Local production: natural gas = 62% (offshore), oil= 27%, CSG = 8%
- Products and services that are important to the success of future projects include:
  - LNG processing equipment and services
  - Deepwater exploration and production technology
  - Coal seam methane production equipment
  - Technology that reduces labor or increases operational safety





# Renewable Energy

- Bipartisan Renewable Energy Target was established in June 2015: 23.5% renewable energy by target 2020
- □ Australia hit a record high of 21.7% renewable generated energy in October 2016.
- □ Hydro leads the way, followed by Wind and Solar.
- Main American Companies: First Solar, SolarReserve, Tesla, General Electric, and APR Energy
- Utilization of system supporting technologies, such as storage infrastructure, are needed to provide a resilient and sustainable energy system.
- EnergyLab, Australia's first startup Acceleration Program dedicated to renewable and advanced energy companies launched in Sydney during February 2017.





# CS Global Impact

- In FY 2016 the Commercial Service:
  - assisted 28,692 firms, mostly SME's (companies with less than 500 employees)
  - grew U.S. exports by \$45.5 billion and supported 250,000 American jobs
  - assisted 6,072 investment clients creating \$5 billion in foreign direct investment
- Between 2010-2016 the Commercial Service:
  - Achieved over \$300 billion in U.S. exports and \$23 billion in foreign direct investment, supporting 1.7 million American jobs
- FY14 Census Bureau study found that exporters assisted by CS outperformed non-users and increased their exports more



# Upcoming Events

- National Association of Broadcasters (NAB), Las Vegas, NV- April 22-27. For more info email: <u>Mani.Dhiraj@trade.gov</u>
- Offshore Technology Conference (OTC), Houston, TX May 1-4. For more info email: <u>Donna.Carter@trade.gov</u>
- Waste Expo, New Orleans, LA- May 9-11. For more info email: <u>Georgina.Harrowell@trade.gov</u>
- National Restaurant Show May 20-23. For more info email: Janet.Coulthart@trade.gov
- International Pow Wow (IPW), Washington DC- June 3-7. For more info email: <u>Monique.Roos@trade.gov</u> or <u>Karen.Ballard@trade.gov</u>
- Select USA, Washington DC June 18-20. For more info email: <u>Georgina.Harrowell@trade.gov</u> or <u>Douglas.Wallace@trade.gov</u>
- American Association For Clinical Chemistry (AACC), San Diego, CA-July 30-August 3. For more info Email; <u>Monique.Roos@trade.gov</u>



# Thank You

U.S. Commercial Service, Sydney Email: <u>Office.Australia@trade.gov</u> Website: <u>http://www.export.gov/Australia</u>